



CENTRE FOR DISTANCE & ONLINE EDUCATION (CDOE)
UNIVERSITY OF JAMMU, JAMMU-180006
www.distanceeducationuj.in
(NAAC Accredited A++ University)

Grievance Redressal Committee for Students

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|---|------------------------|
| 1. Prof. Pankaj K Srivastava, Director (CDOE) | Chairman |
| 2. Prof. Anupama Vohra | Member |
| 3. Joint Registrar (CDOE) | Nodal Officer |
| 4. Dr. Nagendra Rao | Member |
| 5. Dr. Jaspal Singh | Member |
| 6. Dr. Neelam Choudhary | Member |
| 7. Assistant Registrar (Adm, CDOE) | Member |
| 8. Mr. Udhav Khajuria (MA Economics) | Student Representative |
| 9. Ms. Rupali Choudhary (MA English) | Student Representative |

Grievance Redressal Process:

Step-I Lodging the grievance/complain either through hardcopy or email or on the Grievance Redressal Portal, CDOE

Step-II Forwarded to Grievance Redressal Committee.

Step-III Examination of material facts (relevant documents)

Step-IV Examination (or discussion with) of all parties of the grievance if the need be.

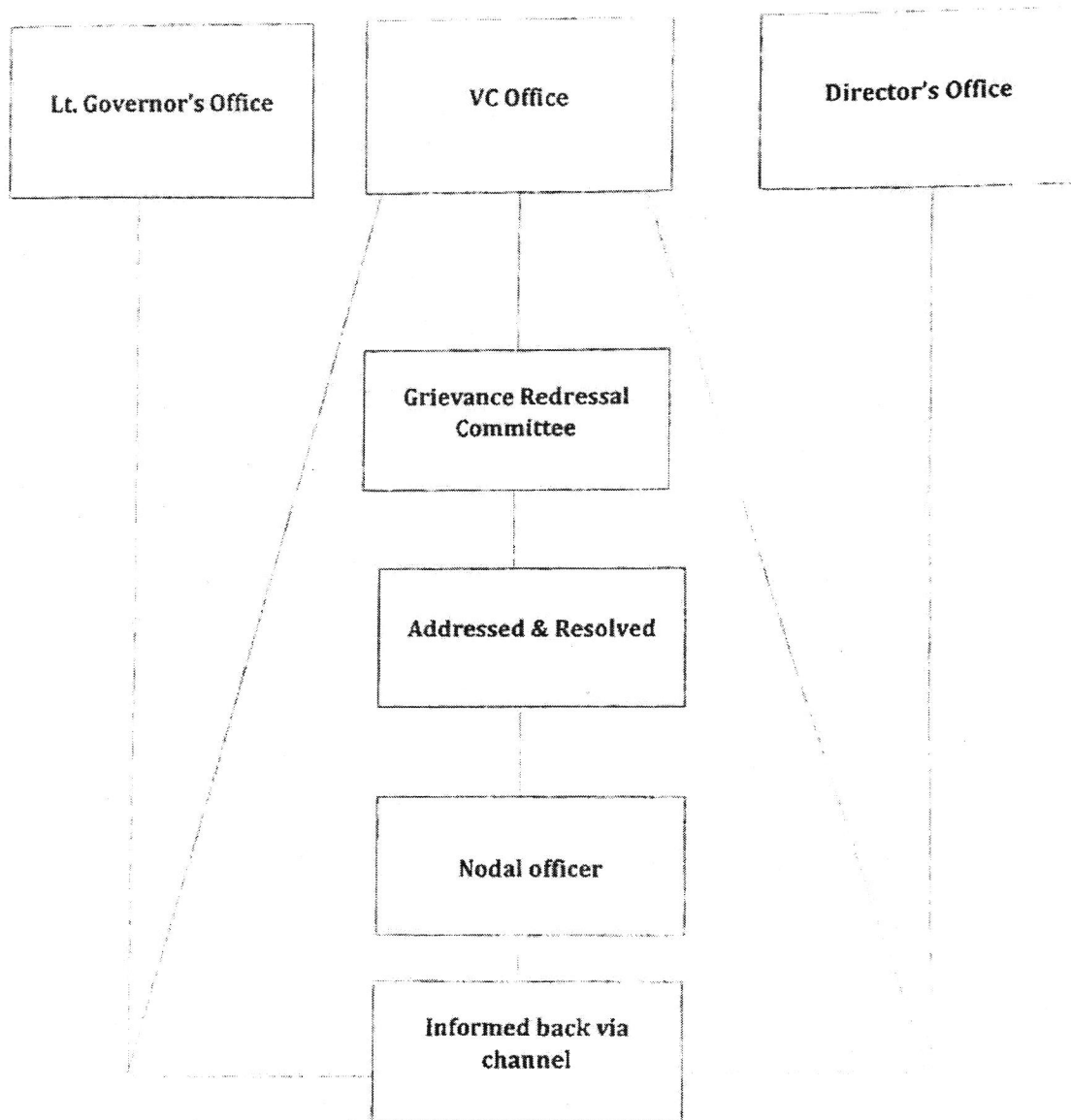
Step-V Cross-verification, if necessary

Step-VI Final decision of the Committee and communication to the parties of the dispute/grievance by the Nodal Officer.

Abuoca *Arjunal* *Arjun* *Arjun*
Arjun *Arjun* *Arjun* *Arjun*



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